

# WENR Symposium

## CULTURAL FACTORS INFLUENCING PATIENT SAFETY

October 8, 9-10, 2009 Athens - Greece



**ΕΣΝΕ**  
ΕΘΝΙΚΟΣ ΣΥΝΔΕΣΜΟΣ ΝΟΣΗΛΕΥΤΩΝ ΕΜΜΑΔΟΣ



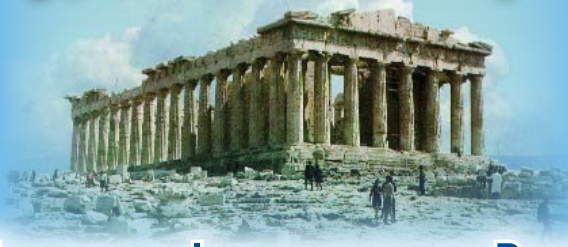
**ourgats**

Symposium Organizer:

11, Priamou Str. Ag. Dimitrios, 173 43 Athens, Greece,

Tel :(+30) 210-9793454/7, Fax: (+30) 210-9793468, E-mail: [tourgats.ht@gats.gr](mailto:tourgats.ht@gats.gr)

# 2<sup>nd</sup> WENR Symposium



## CULTURAL FACTORS INFLUENCING PATIENT SAFETY

**October 8, 9-10, 2009 Athens - Greece**

### WELCOME LETTER

Dear colleagues.

It is a great pleasure and honour for me to announce on behalf of the Hellenic National Nurses' Association, and on behalf of WENR, the 2nd Symposium of WENR about the Cultural factors influencing patient safety 9-10 October 2009 in Athens.

As nurses we develop, an appropriate health and a welfare strategy because the patient safety becomes a major concern for both society and policy makers and arguably is one part of the quality improvement movement. Patient safety is a complex issue with many factors that include human suffering and financial costs.

In the EU patient safety is being addressed through three processes; first in collaboration with national ministries of health and stakeholders; secondly, through the EU Commission's patient safety working group of the High Level Group on Health Services and Medical Care and the Commission patient safety policy initiative, 2008; and thirdly, the EU is promoting of patient safety through the health research theme of the 7th Framework Program for Research.

The WENR members had produced an important document on Patient Safety, which is valued in EU level as politically influential. This Symposium continues this theme and strives to show the State of the Art in Nursing Research on Patient Safety.

---

Dr. Athena Kalokerinou-Anagnostopoulou Greece  
WENR –Representative, Symposium President



WENR Steering Group	National Scientific Committee
<p><b>WENR Chair:</b> Professor Herdis Sveinsdottir, Iceland</p> <p><b>Members:</b> Dr. Elisabeth Rappold, Austria, Dr. Vilma Zydunaite, Lithuania Myriam Crijns, The Netherlands Dr. Athena Kalokerinou-Anagnostopoulou, Greece</p> <p><b>WENR Secretary:</b> Olga Bloemkolk, The Netherlands</p>	<p>Dr. Athena Kalokerinou-Anagnostopoulou Evangelos Dousis Kalliopi Panagiotopoulou Dr. Vassiliki Roka</p>
International Scientific Committee	Local Organizing Committee Board of Directors of Hellenic Nurses Association
<p>Dr. Athena Kalokerinou-Anagnostopoulou, Greece Dr. Elisabeth Rappold, Austria Dr. Vilma Zydunaite, Lithuania Myriam Crijns, The Netherlands Professor Herdis Sveinsdottir, Iceland</p>	<p><b>President:</b> Dr.Eleni Kyritsi – Koukoulari <b>1<sup>st</sup> Vice President:</b> Dr.Iro Brokalaki - Pananoudaki <b>2<sup>nd</sup> Vice President:</b> Evangelos Giavasopoulos <b>General Secretary:</b> Evangelos Dousis <b>Treasurer:</b> Dr.Vasiliki Matziou - Megapanou <b>Dean:</b> Maria Tseroni <b>Members:</b> Dr.Maria Gika Antonios Daskalakis Dimitris Dimitrellis Dr.Athena Kalokerinou - Anagnostopoulou Kalliopi Panagiotopoulou</p>

# 2<sup>nd</sup> WENR Symposium



## CULTURAL FACTORS INFLUENCING PATIENT SAFETY

**October 8, 9-10, 2009 Athens - Greece**

Thursday 8 <sup>th</sup> October 2009		
Hall A	9:00-16:00	Annual meeting
Friday 9 <sup>th</sup> October 2009		MORNING SESSION (09:00- 13:00)
Hall A	09:00-10:00	Registration
	10:00-10:30	<b>Welcoming address</b> Symposium President: Dr. Athena Kalokerinou- Anagnostopoulou, Greece WENR –Representative President of Greek HNA: Dr.Eleni Kyritsi – Koukoulari WENR Chair: Professor Herdis Sveinsdotti, Iceland EFN Representative ICN Representative Mayor of Athens: Nikitas Kaklamanis
	10:30-11:00	<b>Cultural Factors Influencing Patient Safety</b> Maria Gika RN, PhD
	11:00-11:30	Coffee – Tea break
	11:30-12:00	<b>Patient Safety in Europe: Medication Errors and Hospital-acquired Infection.</b> Jacqueline Burke, UCD School of Nursing, Midwifery & Health Systems Health Science Centre University College Dublin WENR
	12:00-12:30	<b>The European Network for Patient Safety (EUNetPaS) –</b> Tarsi Giannouli Manager, R&D Department KEVYL, S.A. - Research Center for Biomaterials.(National Contact Point).
	12:30-13:00	<b>EUNetPaS – Structuring Education &amp; Training in Patient Safety for health professionals.</b> Josef Liaskos RN,MSc,PhD,University of Athens
	13:00-14:30	Lunch



**Friday 9th October 2009 AFTERNOON SESSION (14:30- 17:15)**

Halls A - B	14:30- 16:00	<p><b>HALL A</b> <b>Oral Presentations</b> <b>CLINICAL PRACTICE 6 (10 min + discussion)</b> "Information about risks and complications for surgery patients" <b>Anne-Maria Kanerva</b> "Patient Safety In Intraoperative Anaesthesia Nursing In Finland" <b>Karolina Peltomaa</b> Patient safety, job satisfaction and nurse burnout <b>Theodosios Stavrianopoulos</b> "Healthy feet of the older people-one aspect in patient safety" <b>Minna Stolt</b> "Unplanned catheter removal in critically ill patients: a pilot observational study in a Greek intensive care unit." <b>Maria Masouridi</b> "Relatives perceptions of older patients care in long-term institutions." <b>Teeri Sari</b></p>	<p><b>HALL B</b> <b>Oral Presentations</b> <b>EDUCATION 5 (10 min + discussion)</b> "Patient safety in nursing curricula and education: results from a multi-site UK study" <b>Alison Steven</b> Application of Competences in Specialized Nursing practice for quality care: the gap between the theory and practice. <b>Vilma Zydziunaite</b> Nurses and allied health-care program learning. their satisfaction about nurses teachers. <b>Rosanna Rossi</b> " Learning Interdisciplinary Cooperation To Provide Safe And Effective Treatment Of Patients An Exploratory Study". <b>Margot Sieger</b> Proactive risk management prevents errors <b>Susan Joyce Vernon</b></p>
	16:00 16:15	Coffee – Tea break	
	16:15- 17:15	<p><b>HALL A</b> <b>Oral Presentations</b> <b>CLINICAL PRACTICE 5 (10 min + discussion)</b> "Fall prevention by using bed-integrated sensor technology; first evaluation results regarding falls." <b>Johannes Hilbe</b> The Quality Of Discharge In Surgical Patients as the Important Patient Safety Procedure <b>Dragana Milutinovic</b> The predictors of phlebitis: An empirical study conducted in Hospital Context with peripheral venous catheter <b>Pedro Parreira</b> Health related quality of life in children and adolescents with congenital heart disease <b>Elisabeth Brammer Jacobsen</b> Does Improved Hand hygiene impact on Health Care associated infections? <b>Sussie Lausten</b></p>	<p><b>HALL B</b> <b>Oral Presentations</b> <b>CULTURE- WORKING ENVIRONMENT</b> <b>4 (10 min + discussion)</b> Factors related to the acceptance of home care and nursing homes among older Egyptians a cross-sectional study <b>Thomas Boggatz</b> "Safety culture in inpatient care institutions" <b>Henning Cramer</b> "Mental Health Nurses and Nurses' assistants' Safety and security practices in acute inpatient psychiatric wards" <b>Eumorfia Koukia</b> Positive Practice Environment supports hospital nurses to provide comprehensively high professional care: a questionnaire survey in Finland, Estonia and the Netherlands <b>Saima Hinnio</b></p>
	19:15	Conference Dinner	

**Saturday 10th October 2009 MORNING SESSION (08:30-13:00)**

Hall A	08:30- 08:45	Parallel Workshops introduction			
Halls A-B-C-D	08:45- 10:00	HALL A	HALL B	HALL C	HALL D
	10:00- 11:00	Workshop 1	Workshop 2	Workshop 3	Workshop 4
	11:00-11:15	Coffee - Tea break			
Hall A	11:15- 12:45	Plenary session			
	12:45-13:00	Closing			

## MODERATORS

- Elisabeth Rappold PhD, Moderator in Clinical practice. Austria
- Panayota Sourtzi PhD, Associate Professor of Occupational Health Nursing, Faculty of Nursing, University of Athens Chair of the Education & Research group in the Federation of Occupational Health Nurses in EU (FOHNEU) Moderator in culture-working environment. Greece.
- Elisabeth Patiraki PhD, Associate Professor of Oncology Nursing, member of EONS. Moderator in clinical practice. Greece.
- Vilma Zydunaite, Professor, PhD, Lithuania

## KEY SPEAKERS

- Jacqueline Burke, BNS, MSc, RNT, RGN, RPN, and Lecturer, UCD School of Nursing, Midwifery & Health Systems Health Science Centre University College Dublin-WENR.
- Josef Liaskos RN, MSc, PhD, University of Athens
- Maria Gika RN, PhD
- Tarsi Giannouli Manager, R&D Department EKEVYL, S.A. - Research Center for Biomaterials. (National Contact Point of EUNetPaS Project).

## List of Speakers and Moderators

• **BOGGATZ THOMAS** R.N, M.A. Technical University Dresden, Dresden, Germany FACTORS RELATED TO THE ACCEPTANCE OF HOME CARE AND NURSING HOMES AMONG OLDER EGYPTIANS - A CROSS-SECTIONAL STUDY • **BOGGATZ THOMAS** R.N, M.A. Technical University Dresden, Dresden, Germany LEARNING INTERDISCIPLINARY COOPERATION TO PROVIDE SAFE AND EFFECTIVE TREATMENT OF PATIENTS AN EXPLORATORY STUDY • **CHRYSANTHAKOPOULOU ANNA** Office of Director of Nursing Administration, General Hospital of Pyrgos Iliia. PATIENT SAFETY, JOB SATISFACTION AND NURSE BURNOUT • **DASSEN THEO** R.N, PhD, Charité-Universitätsmedizin Berlin, Germany FACTORS RELATED TO THE ACCEPTANCE OF HOME CARE AND NURSING HOMES AMONG OLDER EGYPTIANS - A CROSS-SECTIONAL STUDY • **FARID TAMER** MD FACTORS RELATED TO THE ACCEPTANCE OF HOME CARE AND NURSING HOMES AMONG OLDER EGYPTIANS - A CROSS-SECTIONAL STUDY • **GANOULI ELENI** Psychiatric Nurse - Psychologist, Aeginition Hospital, Medical School, University of Athens, Greece. Mental Health Nurses and Nurses' assistants' safety and security practices in acute inpatient psychiatric wards • **GIANCARLO CICOLINI** Professore a contratto Infermieristica, Università "G.D'Annunzio" - Chieti Nurses and allied health-care program learning. Theirs satisfaction about nurses teachers. • **GONIS NIKOLAOS** Biologist, MSc, PhD Student Medical School, University of Athens, Greece. Mental Health Nurses and Nurses' assistants' safety and security practices in acute inpatient psychiatric wards • **GOURVELOU OURANIA** RN, Msc, Intensive Care Unit, General Hospital of Athens KAT PATIENT SAFETY, JOB SATISFACTION AND NURSE BURNOUT. • **HABERMAN MONIKA** Centre for Nursing Research and Counselling, Bremen, Germany safety culture in inpatient care institutions • **HENNING CRAMER** MR Centre for Nursing Research and Counselling, Bremen, Germany safety culture in inpatient care institutions • **HINNO SAIMA** RN, MSc, PhDc Kuopio University Hospital, Finland POSITIVE PRACTICE ENVIRONMENT SUPPORTS HOSPITAL NURSES TO PROVIDE COMPREHENSIVELY • **HJORTDAL VIBEKE** MD, DMSc, professor. Health related quality of life in children and adolescents with congenital heart diseases • **JACOBSEN BRAMMER ELISABETH** RN, Master of Science in Nursing, Denmark Health related quality of life in children and adolescents with congenital heart diseases • **JEPESEN H. JOHANNE** Cand.psych. PhD student, Denmark Health related quality of life in children and adolescents with congenital heart diseases • **JILL LAWRENCE** Middlesex University - LONDON PATIENT SAFETY IN NURSING CURRICULA AND EDUCATION: RESULTS FROM A MULTI-SITE UK STUDY • **JOHANNES HILVE** M.Sc AUSTRIA Fall prevention by using bed-integrated sensor technology; first evaluation results regarding falls • **KANERVA ANNE-MARIA** PhD, RN, Satakunta University of Applied Sciences- FINLAND INFORMATION ABOUT RISKS AND COMPLICATIONS FOR SURGERY PATIENTS • **KAROLINA PELTOMAA** MNSc, RN, Patient Safety Project Manager, Hospital District of Southwest Finland PATIENT SAFETY IN INTRAOPERATIVE ANAESTHESIA NURSING IN FINLAND • **KOUKIA EVMOR-**

**RIA** RN Lecturer in Psychiatric Nursing, Faculty of Nursing, University of Athens, Greece. Mental Health Nurses and Nurses' assistants' safety and security practices in acute inpatient psychiatric wards • **LAUSTEN SUSSIE** RN MNSc PhD, Danmark DOES IMPROVED HANDHYGIENE IMPACT ON HEALTHCARE-ASSOCIATED INFECTIONS • **LEINO - KILPI HELENA** PhD, RN, Professor, University of Turku and South-Western Hospital District of Finland, Finland INFORMATION ABOUT RISKS AND COMPLICATIONS FOR SURGERY PATIENTS • **LEINO - KILPI HELENA** PhD, RN, Professor, University of Turku and South-Western Hospital District of Finland, Finland RELATIVES PERCEPTIONS OF OLDER PATIENTS CARE IN LONG- TERM INSTITUTIONS • **LEINO - KILPI HELENA** PhD, RN, Professor, University of Turku and South-Western Hospital District of Finland, Finland Healthy feet of the older people - one aspect in patient safety • **LITIOS DIMOSTHENIS** RN, Medical Center of Athens PATIENT SAFETY, JOB SATISFACTION AND NURSE BURNOUT • **MAGUSSON CARIN** ESRC PhD Case Studentship - King's College London PATIENT SAFETY IN NURSING CURRICULA AND EDUCATION: RESULTS FROM A MULTI-SITE UK STUDY • **MASOURIDI MARIA** Intensive Care Unit, Sismanoglion General Hospital, Athens, Greece UNPLANNED CATHETER REMOVAL IN CRITICALLY ILL PATIENTS: A PILOT OBSERVATIONAL STUDY IN A GREEK INTENSIVE CARE UNIT • **MATTI VIITANEN** MD, Professor of Geriatrics, University of Turku, Finland Healthy feet of the older people - one aspect in patient safety • **MILUTINOVIC DRAGANA** R.N, PhD THE QUALITY OF DISCHARGE IN SURGICAL PATIENTS AS THE IMPORTANT PATIENT SAFETY PROCEDURE • **MOHAMMEDIN AHMED** MB, M.S.C Ain Shams University Hospital, Cairo, Egypt FACTORS RELATED TO THE ACCEPTANCE OF HOME CARE AND NURSING HOMES AMONG OLDER EGYPTIANS - A CROSS-SECTIONAL STUDY • **NANAS SERAFEIM** Critical Care Department, Evangelismos General Hospital, NKUA, Athens, Greece UNPLANNED CATHETER REMOVAL IN CRITICALLY ILL PATIENTS: A PILOT OBSERVATIONAL STUDY IN A GREEK INTENSIVE CARE UNIT • **PARREIRA PEDRO PORTUGAL** The predictors of phlebitis: An empirical study conducted in hospital context with peripheral venous catheters. • **PEARSON PAULIN** DR - School of Medical Sciences Education Development - University of Newcastle PATIENT SAFETY IN NURSING CURRICULA AND EDUCATION: RESULTS FROM A MULTI-SITE UK STUDY • **PILEGAARD HANS** MD, ass professor, Danmark Health related quality of life in children and adolescents with congenital heart diseases • **PLIAGOU NIKI** RN, Pathologic Clinic, General Hospital of Pyrgos Iliia PATIENT SAFETY, JOB SATISFACTION AND NURSE BURNOUT • **RIITTA SUHONEN** PhD, RN, Adjunct Professor, University of Turku, Finland Healthy feet of the older people - one aspect in patient safety • **ROSANNA ROSSI** Dottore in DAMS-Dottore Magistrale in Scienze Infermieristiche, docente di Infermieristica Clinica, Nurses and allied health-care program learning.

Theirs satisfaction about nurses teachers. • **SALGUEIRO ANABELA** PORTUGAL The predictors of phlebitis: An empirical study conducted in hospital context with peripheral venous catheters • **SIEGER MARGOT** Prof. R.N. PhD Pädeia - Institute for Education, Münster, Germany LEARNING INTERDISCIPLINARY COOPERATION TO PROVIDE SAFE AND EFFECTIVE TREATMENT OF PATIENTS AN EXPLORATORY STUDY • **SMITH PAM** Professor of Nurse Education - The University of Edinburgh PATIENT SAFETY IN NURSING CURRICULA AND EDUCATION: RESULTS FROM A MULTI-SITE UK STUDY • **STAGGE MAYA** Centre for Nursing Research and Counselling, Bremen, Germany safety culture in inpatient care institutions • **STAMATI STAMATIA** RN, Intensive Care Unit, General Hospital of Pyrgos Iliia PATIENT SAFETY, JOB SATISFACTION AND NURSE BURNOUT • **STAVRIANOPOULOS THEODOSIOS** RN, Msc(c) Intensive Care Unit, General Hospital of Pyrgos Iliia PATIENT SAFETY, JOB SATISFACTION AND NURSE BURNOUT. • **STEVEN ALISON** DR - School of Health, Community and Education Studies, Northumbria University, PATIENT SAFETY IN NURSING CURRICULA AND EDUCATION: RESULTS FROM A MULTI-SITE UK STUDY **STOLT MINNA** MNSc, Podiatrist, PhD candidate, Department of Nursing Science and Finnish Post-Graduate School in Nursing Science, University of Turku, Finland, Healthy feet of the older people - one aspect in patient safety • **SUOMINEN TARJA** PhD, RN, Professor University of Tampere INFORMATION ABOUT RISKS AND COMPLICATIONS FOR SURGERY PATIENTS • **TEERI SARI** Principal Lecturer, PhD, RNSatakunta University of Applied Sciences, Finland RELATIVES PERCEPTIONS OF OLDER PATIENTS CARE IN LONG- TERM INSTITUTIONS • **THASTUM MIKAEL** PhD, ass professor, Danmark Health related quality of life in children and adolescents with congenital heart diseases • **THEM CHRISTA** DR AUSTRIA Fall prevention by using bed-integrated sensor technology; first evaluation results regarding falls • **VALIMAKI MARITTA** Professor, PhD, RN University of Turku, Turku, Finland RELATIVES PERCEPTIONS OF OLDER PATIENTS CARE IN LONG- TERM INSTITUTIONS • **VASILIKI KARRA** Intensive Care Unit, Sismanoglion General Hospital, Athens, Greece UNPLANNED CATHETER REMOVAL IN CRITICALLY ILL PATIENTS: A PILOT OBSERVATIONAL STUDY IN A GREEK INTENSIVE CARE UNIT • **VEHVILAINEN KATRI** Kuopio University Hospital, Finland HIGH PROFESSIONAL CARE: A QUESTIONNAIRE SURVEY IN FINLAND, ESTONIA AND THE NETHERLANDS • **VERNON SUSAN JOYCE** RSCN BA Hons RGN University of Newcastle Proactive risk management prevents errors • **VIGA PEDRO PORTUGAL** The predictors of phlebitis: An empirical study conducted in hospital context with peripheral venous catheters • **XYTHALIS DIMITRIOS** Intensive Care Unit, Sismanoglion General Hospital, Athens, Greece UNPLANNED CATHETER REMOVAL IN CRITICALLY ILL PATIENTS: A PILOT OBSERVATIONAL STUDY IN A GREEK INTENSIVE CARE UNIT • **ZYDZIUNAITE VILMA** Professor, PhD - Lithuania APPLICATION OF COMPETENCIES IN SPECIALIZED NURSING PRACTICE FOR QUALITY CARE: THE GAP BETWEEN THE THEORY AND PRACTICE